

GUEST INFO

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Messages	(08)9965 9100 stay.geraldton@broadwater.com.au
Resort Map	www.thebroady.com.au 298 Chapman Road, Geraldton WA 6530



YOUR ROOM

Additional Bedding

Additional bedding is available from Reception. Fire safety regulations restrict the number of occupants per room. A nightly charge applies.

Air Conditioning

Each Room or Apartment is fitted with a reverse cycle air-conditioner. Please refer to the operating instructions. The recommended temperature is 23°C.

Baby Facilities

Cots and high chairs are available from Reception. Other baby requirements are available on request. Charges apply.

Coffee & Tea **Facilities**

All rooms are provided with coffee and tea making facilities.

Dishwasher Apartments are fitted with dishwashers and complimentary dish washing powder.

Fire & Smoke Sensors

Fire and/or smoke sensors are fitted in your Room or Apartment. Guests may be charged \$250 if the fire alarm system is activated due to a Guest's actions. Please use the bathroom exhaust fan and close the bathroom door when showering. Always turn on the range hood (exhaust fan) when using the oven or cook top.

Gate & Room Keys

Key Card opens the entry door to your Room and Pedestrian Gates. Number '1' button on black Gate Remote opens entry Vehicle Gate. Please return all Keys and Remotes to Reception at check-out.

Hair Dryer

Hair dryer is located in the bathroom.

Housekeeping

Guest Rooms are serviced after each third night of your stay. Extra pillows and king blanket in wardrobe (top shelf). Additional amenities are available from Reception (charges apply).



YOUR ROOM

Internet Wi-Fi

Complimentary Wi-Fi details:

Network Name: ResortWi-Fi

Password: Chapman03

Iron & Ironing Board

An iron and ironing board are provided in your room and are located in laundry cupboard in the Studio Rooms, One and Two Bedroom Apartments and located in the laundry room of the Three Bedroom Apartments.

Laundry

All Studios, One and Two Bedroom Apartments have a combination washing machine/dryer. The Three Bedroom Apartments have a separate washing machine and dryer. Please refer to operating instructions. Laundry powder is provided and refreshed as needed.

Non-Smoking Policy

All Guest Rooms are strictly non-smoking. Please close the balcony sliding door when smoking outside. \$200 minimum charge will apply to registered Occupant/s in any event of smoking in Guest Rooms (for cleaning and deodourising).

Operating Instructions

Operating instructions for the microwave, air-conditioner, oven, cook top, TV, washing machine and clothes dryer (as applicable) are provided.

Safekeeping of Property

The Resort strongly recommends that all valuables are stored in the personal in-room safe provided in the wardrobe of your Room or Apartment. The Resort offers safekeeping of property of Guests (free of charge) at Reception. The Resort will not accept any responsibility or liability whatsoever for any cash or other valuables or property reported as being missing or stolen unless recorded as being placed with the Resort for safekeeping at Reception.



YOUR ROOM

Telephone Services

Room to Room Calls: Let Dial 2 + the (two digit) Room number. For example, you would Let dial "203" to call Room 3.

Local Calls: Dial 0 + number.

Cost of \$0.85 cents per local call.

National Calls (STD): Dial 0 + area code + number. Metered call charges apply.

International Calls (IDD): Dial 0 + 0011 + country code + area code (drop 0 in front of area code) + number. Cost of \$1.75 cents

connection fee plus metered call charges.

Television (TV) & Radio Guide

The TV in your Room or Apartment is operated via the remote control and provides access to standard free-to-air digital channels. All Rooms also have DVD players.

	28 DIGITAL T	V C	HANNELS	
2	ABC TV	3	SBS ONE	
5	10 HD	6	GWN 7	
8	CHANNEL 9	20	ABC TV HD	
21	ABC TV	22	ABC KIDS/TV PLUS	
23	ABC ME	24	ABC NEWS	
30	SBS ONE HD	31	SBS VICELAND HD	
32	SBS WORLD MOVIES	33	SBS FOOD	
34	NITV	35	SBS WORLD WATCH	
50	10 BOLD	54	CHANNEL 54	
55	10 PEACH	62	7 TW0	
63	7 MATE	65	ISHOPTV	
68	RACING.COM	80	9 HD	
81	9 GEM	82	9 GO!	
84	TVSN	85	9 LIFE	

21 RADIO CHANNELS						
25	ABC PERTH	26	ABC RN			
27	ABC CLASSIC	28	TRIPLE J			
29	TRIPLE J UNEARTHED	36	ABC ARABIC 24			
37	SBS RADIO 1	38	SBS RADIO 2			
39	SBS RADIO CHILL	200	DOUBLE J			
201	ABC JAZZ	202	ABC KIDS LISTEN			
203	ABC COUNTRY	204	ABC NEWS RADIO			
301	SBS RADIO 1	302	SBS RADIO 2			
303	SBS RADIO 3	304	SBS ARABIC 24			
305	SBS POP DESI	306	SBS CHILL			
307	SBS POP ASIA					

Additionally, our Broadwater Resort Hotel ('The Broady') next door overlooks picturesque Champion Bay and offers sports and entertainment options for our Guests, including big screen sports on our huge mega screen TV. Please contact the Hotel by dialing \"376" from your Room phone for more information about entertainment and events.



THE RESOR

ATM's

Several ATM's and banks are located in the CBD area on Marine Terrace and at major shopping centres.

Barbeque (BBQ) **Facilities**

Four electric BBQ's are provided free of charge for Guest use. To use, simply push and hold the button until indicator light turns on, when on it indicates heating period. Allow hotplate to pre-heat before cooking. BBQ will turn off automatically after 20 minutes. Please be considerate of other Guests by removing your rubbish and leaving the BBQ's clean for the next Guest.

Business Services

Business services available at Reception include typing, photocopying and facsimile services. Conditions and charges apply.

Car Parking

Your gate remote is required to gain access to the Resort car park. Each Guest Room has one allocated car parking bay (only). Please contact Reception for special parking requests. Broadwater accepts no responsibility or liability for any loss or damage to any vehicle and/or any items left in any vehicle.

Check-In/Out

Check in from 2pm and check-out by 10am.

Cheques

We do not accept cheques unless paid as a deposit at least 21 days in advance.

Credit Cards

The Resort accepts MasterCard, Visa, American Express and Diners Club. Charges may apply.

Currency The Resort accepts payment in Australian Dollars only.

Damage to Resort

Any damage to Resort property must be immediately reported to the Resort Duty Manager. The Resort reserves the right to charge for any repairs, replacements or other costs incurred.



THE RESORT

Dress & Behaviour

Guests and Visitors using any of the Resort facilities must comply with the Resort's dress standards and standards of behaviour as displayed at Reception.

Fax Services

Faxes can be sent and received at Reception and on the Resort's main fax number (08) 9965 9101. Incoming faxes will be delivered to your Room, however during high demand periods it may not always be possible to provide immediate delivery. Charges apply.

Gift Vouchers

Gift Vouchers are available from Reception.

Lost Property

Lost property which can be identified will be returned to its owner via parcel post and all postal charges for the return of lost property are payable by the Guest. Please contact Reception for assistance.

Mail

Postage stamps, postage services and courier services are available at Reception (charges apply). Incoming Guest mail is delivered daily.

Maintenance

While all care is taken to ensure that the Resort is in good working condition and your Room is well presented, please advise Reception if any items require attention.

Messages

Any messages left for you at Reception will be delivered to your Room or Apartment. It may not always be possible to provide immediate delivery.

Pool & Spa

There is an outdoor heated pool and spa in the Resort. It is a requirement that all children under 16 years of age are supervised by an adult whilst using the Pools, Spa or Pool area. Opening hours: 7am - 9pm daily.



THE RESORT

Reception Hours

Daily 8.30am to 6.30pm. When Reception is unattended we are still on the property, please phone us if you require assistance. Management is on site 24 hours.

Reception hours: 8.30am - 6.30pm **\\$9965 9100** After hours: 6.30pm - 8.30am **\\$9965 9104**

Resort Map 298 Chapman Road, Geraldton WA 6530



Resort Pool & Spa: 7am - 9pm daily. Guest Barbeques: 7am - 9pm daily. Public Toilets: 7am - 9pm daily.

Visitors

Guests must not create any unreasonable noise or disturbance. Maximum of 2 Visitors per Guest Room permitted (conditions apply). No Visitors are permitted on the Resort property between 9pm to 7am. Guests failing to comply may be charged a security call-out fee and may be required to leave the Resort without notice or refund.

Wake-Up Calls

While your Room or Apartment is equipped with an alarm clock/radio, wake-up calls are available on request from Reception.



YOUR SAFETY

Fire & Evacuation Plan

The evacuation plan is located on the back of the entry door to your Room. Please familiarise yourself with the plan for your own safety.

SECURITY ASSISTANCE						
Duty Manager	8am to 6pm	\ 9965 9100 \ 9965 9104				
Hi-Lite Security	6pm to 8am	\0411 142 810				
EMERGENCY & MEDICAL						
Ambulance, Fire and Police (Emergency)	24 hours	~ 000				
Geraldton Regional Public Hospital (Emergency Department and Hospital) ↑51-85 Shenton St, Geraldton	24 hours	\9 956 2222				
Geraldton Fire Station (Fire Station) ↑56 Durlacher St, Geraldton	24 hours	\ 9921 2222				
Geraldton Police (Police Station) ↑21 Marine Tce, Geraldton	24 hours	\ 9923 4555				
Panaceum Medical (Non-Emergency Doctor) ↑233 Lester Ave, Geraldton	Mon-Fri 8am - 9pm Sat 8.30am - 12noon Sun Closed	\ 9920 8111				
Chemist Warehouse (Pharmacy) №134 Marine Tce, Geraldton	Mon-Fri 8.30am - 9pm Sat 9am - 5pm Sun 10am - 5pm	\ 9921 4151				
TerryWhite Chemmart (Pharmacy) ↑429-437 Chapman Rd, Geraldton	Mon-Fri 8am - 6pm Sat 8.30am - 5pm Sun Closed	\9 923 1584				
Chapman Road Dental Clinic (Dentist) ↑429-437 Chapman Rd, Geraldton	Mon-Fri 8am - 5pm Sat Closed Sun Closed	\ 9964 3577				

Please dial 0 + phone number if using Room phone. Contact Reception (Dial 9) if you experience difficulty in contacting above services.

IMPORTANT NOTICE

Important Notice - Liquor Control Act 1988
Liability of licensee for loss of property of lodger
(Liquor Control Act of 1988. Part 4, Division 6, Section 107).

A licensee is not liable, beyond such amount as may be prescribed, to a lodger for loss of or damage to the property of the lodger while the property is on the licensed premises, or premises to which section 105(3) applies, unless -

- a. the property was lost or damaged due to the willful act, default or neglect of the licensee or a person in the employment of the licensee;
- b. the property was entrusted to the licensee expressly for safekeeping and the lodger complied with the requirements of the licensee with respect to safekeeping; or
- c. the licensee did not, at the time the lodger brought the property onto the licensed premises, have displayed, in a manner easily visible to potential lodgers, a notice indicating that liability for loss or damage to the property of a lodger may be limited to the prescribed amount.

Liability of Licensee (Liquor Control Regulations 1989. Regulation 16)

For the purposes of section 107 a licensee is not liable to a lodger beyond the amount of \$200 per item of property lost or damaged.



THINGS TO



Abrolhos Islands

For information on plane and boat charters, please contact Reception.

Aquarena

The Aquarena sports an outdoor 50M, an indoor 25M lap pool, leisure pool, water slide, hydrotherapy facilities and spa. The Aquarena offers activities for all, including learn to swim classes and group fitness sessions. •9921 8844

Bike Hire

Bikes available for hire nearby. Please contact Reception.

Bill Sewell Complex

The Geraldton Visitor Centre is located in these old buildings which were originally the first Victoria Districts Hospital from 1887 to 1966 before serving as the regional prison until 1984. \$\square\$9921 3999

Chapman River Wildlife Corridor

17km of stunning landscape around the Chapman River features more than 250 flowering plant species.

Church Services

Anglican Church \$9921 7277
Church of Jesus Christ Latter-Day Saints
\$9964 2832
Church of Christ \$9921 2459
Roman Catholic Church \$9921 3221
Assemblies of God \$9964 1000
Trinity Uniting Church \$9964 4169
Geraldton Mosque Association \$9964 1318
Please contact Reception for information.

Cinema

Orana Cinemas is located a 25-minute walk away at 229 Marine Terrace. \$\square\$9965 0568

Dining & Shopping

For excellent shopping facilities from supermarkets and department stores try Marine Terrace Mall, Stirlings Central in Sanford Street or Northgate Plaza on Chapman Road. For a wide variety of restaurants, hotels and entertainment, Marine Terrace is a good place to start.



THINGS TO



Farmers Markets

Maitland Park (Cathedral Avenue) turns into a colourful place where local and Mid West growers sell their locally grown produce directly to visitors. From cheese to olive oil, fresh fruit and vegetables, wine and honey, meat and fish, a variety of locally grown produce is available for purchase.

Fisherman's Wharf

Watch the boats come and go at the Wharf and enjoy the Lobster tour. .0408 919 748

Geraldton Golf Course

Located on Pass Street, about 2kms from the city centre, it is a public/private Course. Visitors are very welcome. \$\square\$9921 3326

Spalding Park Golf Course

Set against the backdrop of the Moresby Ranges are 18 beautiful golf holes designed to be as much a part of the surrounding Nature Reserve as a challenge to even the most skilled golfer. \$\square\$9923 1363

Greenough Wildlife Park

Greenough Wildlife & Bird Park is a rehabilitation centre for animals and offers educational reptile shows. \$\square\$9926 1171

HMAS Sydney II Memorial

This tribute to the 645 men who lost their lives off the Mid West coast in World War II overlooks the town on Mt Scott. Geraldton Voluntary Tour Guides Association runs a daily 30 minute walking tour. \$\square\$9921 3999

Point Moore Lighthouse

Point Moore was constructed in 1878 and at 34 metres, its red and white body makes it a Geraldton landmark.

Queens Park Theatre

Located on Cathedral Avenue, staging many touring plays and shows. \$\square\$9965 6662

WA Museum Geraldton

Enjoy a guided tour through the stories from four major shipwrecks in the region, discover ancient landforms, Yamaji history and culture, and the region's landscapes and marine environment. \$9921 5080



THE HOTEL





The Broady overlooks picturesque Champion Bay in Geraldton, Western Australia and adjoins our 4.5 star Broadwater Mariner Resort next door to offer a range of resort-style services and amenities, dining, meeting facilities, events and entertainment for locals, visitors to Geraldton and our Resort guests.



Offering a selection of Australian and international beers, wines and other beverages, it is the perfect meeting place for a casual drink, a meal with family and friends or for those special celebrations and events.



Cellar28 offers the perfect venue for private functions, food and beverage tastings, weddings, celebration dinners, board meetings, private meetings and other premium events in the privacy of a fully serviced underground cellar.

This purpose-built and state of the art venue may be booked for exclusive events and functions, as well as offering premium dining and meeting facilities and services. Cellar28 also offers private memberships to businesses and individuals, with exclusive member benefits and privileges within Cellar28 and our Broadwater Resort Hotel.



Sunset Bar overlooks picturesque Champion Bay and the Indian Ocean, making it the ideal venue for those afternoon sundowners and the perfect meeting place to relax with family and friends while enjoying the natural beauty of Champion Bay and foreshore.